QUICK INSTALL GUIDE

WHAT'S IN THE BOX

1. ZoneMate Touch
2. ZoneMate Module
3. 12m Data cable
4. 24V Transformer
5. 0, 2 or 4 Wireless Sensors (Model dependent)
6. AC Gateway (Kit dependent)
7. 1.5m A/B Cable
8. Install guide

ZONEMATE

Powered by
Milieu Climate

HOW TO INSTALL ZONEMATE

Installing ZoneMate

1 Ensure the air conditioner indoor unit's temperature sensing is set to the correct location. If this is not configured properly, the system may read the wrong temperature and ZoneMate will not be able to control the zones accurately. Correctly setting this option allows ZoneMate to manage comfort in each zone as intended. Refer to the installation guide included in the AC gateway box for step-by-step instructions.

2 Install ZoneMate module next to the indoor unit. Preferably mounted upright and not directly on top of the indoor unit. This will enhance the thread radio signal for sensor pairing.

3 Connect each motorised damper to the ZoneMate Module by plugging RJ12 cables (not provided) into the zone ports, starting from port 1.

4 Connect the AC Gateway to the ZoneMate Module using the black A/B cable provided. Complete the install of the Gateway to the AC system as per the wiring diagram provided in the Gateway Kit box.

5 Connect the ZoneMate Touch to the ZoneMate Module by plugging the 12m data cable (provided) into the ZM Display port.

6 Connect the ZoneMate Module to power by plugging the 24V AC transformer into the 24V port on the ZoneMate Module.

7 Mount the supplied bracket to the wall in your desired orientation (portrait or landscape). **NOTE: For portrait, lip of bracket should be facing down, for landscape the lip should facing to the right.** Feed the data cable through the centre of the bracket.

8 Plug the data cable into the RJ45 connector and mount the Zonemate Touch to the bracket.

Secure ZoneMate Touch with the supplied grub screw.

Powering Up ZoneMate

1 Once powered up, from the main screen, ensure that the mode icon has changed from greyed out to white. This means that the air con has successfully connected to the ZoneMate Touch.

2 Navigate to the gear icon (Settings) in the top right of the main screen.

- Go to Installer Settings.
- Select Active Zones.
- Select the required number of zones applicable to the system.
- The system is now ready to be used. Enjoy!

Airflow Management

After completing the initial setup, navigate to **Installer Settings** and select the appropriate **Airflow Management** mode for your installation.

Choosing the correct airflow option is essential for proper system performance and to ensure the indoor unit and zone dampers operate safely and efficiently.

ZONEMATE

HOW TO PAIR A WIRELESS SENSOR TO ZONEMATE

(ZoneMate Touch Pro only)

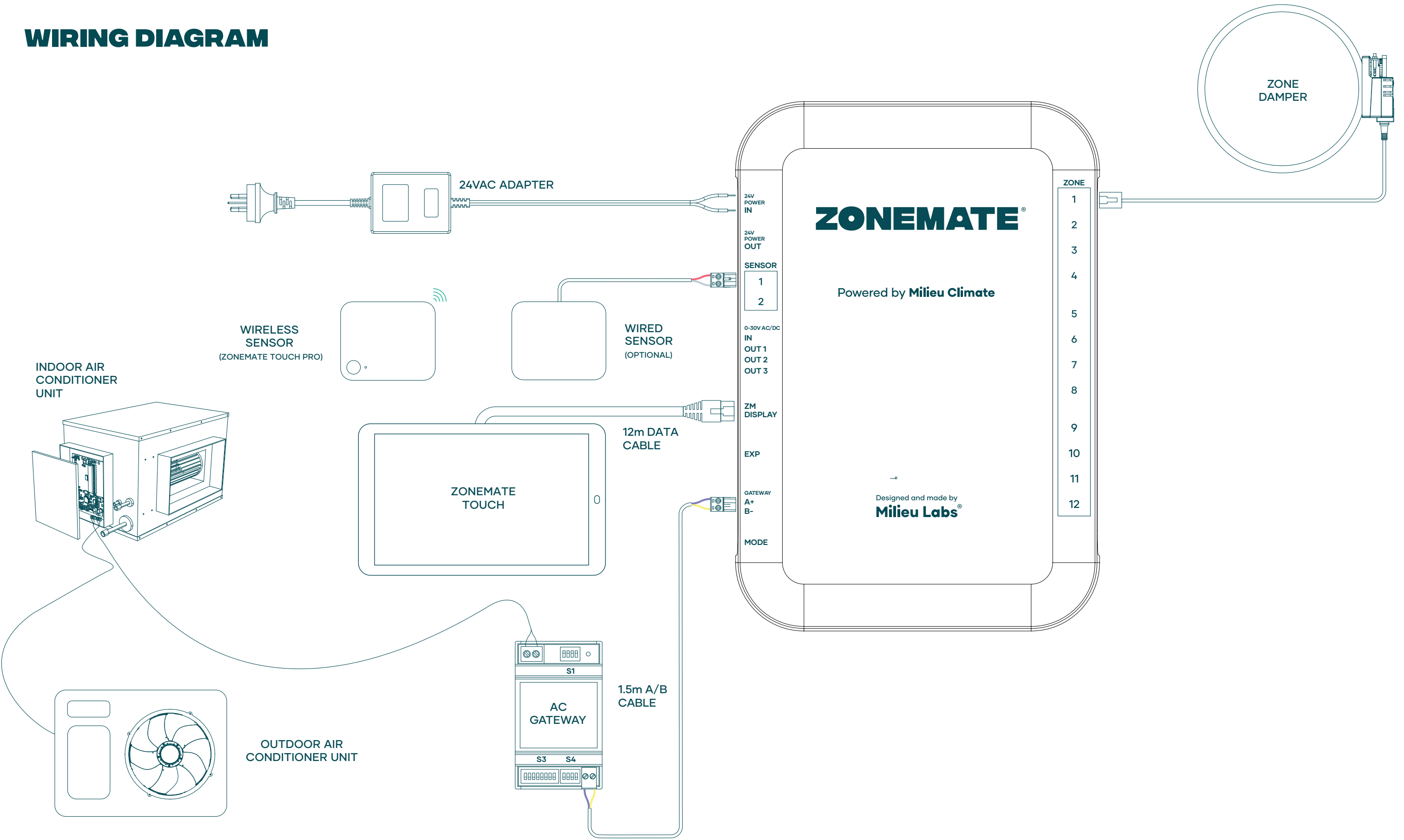**1** **Pairing wireless sensor via the Installer Settings menu**

1.1 Navigate to Settings → Installer Settings → Sensor Pairing.

1.2 Remove the battery isolator from the wireless sensor you wish to pair and wait for the LED to begin flashing red.

1.3 In the sensor pairing page, select the desired sensor you wish to pair.

1.4 Enter the 4-digit code located on the front of the sensor base. (Not case sensitive)

1.5 Select ☑ to initiate pairing mode.

1.6 The screen will display: '**Entering Pairing Mode**'.

1.7 Wait for ZoneMate to enter pairing mode. This may take a few seconds.

1.8 When the screen displays: '**In Pairing Mode**' – Please press the button on the sensor.

1.9 On the sensor you wish to pair:
• Press the sensor button once
• The LED will blink red → green → blue
• A solid blue light (2 seconds) confirms successful pairing

1.10 '**Paired**' will appear next to the sensor number on the sensor pairing screen.

1.11 **Repeat steps 1.2 – 1.9** for each additional sensor.

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2 **Verifying Sensor Connection**

NOTE: Sensor data may take a few minutes to appear on the ZoneMate Touch and the mobile app.

2.1 Navigate zone page by flicking screen to the left.

2.2 Confirm each zone displays:
• **Room Temp**

WIRING DIAGRAM

ZONE DAMPER

24VAC ADAPTER

ZONEMATE

Powered by **Milieu Climate**

ZONE
1
2
3
4
5
6
7
8
9
10
11
12

24V POWER IN

24V POWER OUT

SENSOR
1
2

0-30V AC/DC
IN
OUT 1
OUT 2
OUT 3

ZM DISPLAY

EXP

GATEWAY
A+
B-

MODE

Designed and made by
Milieu Labs

WIRELESS SENSOR
(ZONEMATE TOUCH PRO)

WIRED SENSOR
(OPTIONAL)

INDOOR AIR CONDITIONER UNIT

ZONEMATE TOUCH

12m DATA CABLE

AC GATEWAY

S1

S3   S4

1.5m A/B CABLE

OUTDOOR AIR CONDITIONER UNIT

TIPS & TRICKS

Unpairing and Resetting a Wireless Sensor

- Unpairing a sensor from the ZoneMate Touch only removes it from the controller.

- To fully unpair and reset the sensor from the ZoneMate module, press and hold the sensor's button for 10 seconds. This will unpair it from the module and perform a full sensor reset.

AC Gateway Connection Check

- Ensure terminals A and B on the ZoneMate module match the corresponding A and B on the AC Gateway. This connection is polarity-sensitive.

- Verify that the Gateway's green light is blinking.

- If the light is off, check that the AC indoor unit has power.

- NOTE: The Gateway is usually powered by the indoor unit, except on models that use a separate 12V DC power supply for the Gateway.

System Operation

- If you are experiencing problems with system operation, try resetting the power to your air conditioner and controls and wait 5 minutes.

How To Connect to Wi-Fi

1. Exit the **Milieu Climate Console** app.

2. Go to **Settings** on the tablet.

3. Select **Network & Internet**.

4. Tap **Internet**.

5. Find your Wi-Fi network and enter your password.

6. Wait for it to connect.

7. Exit the page and open the **Milieu Climate Console** app on the tablet.

Comfort at your fingertips with the ZoneMate Touch app.

Effortlessly manage multiple air conditioners across different locations, all from our easy-to-use mobile app.

Download on the **App Store**

GET IT ON **Google Play**

ZONEMATE®

For more information, please scan the QR code or visit zonemate.com.au/touch

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